

Title: **Ice Maker Freezing Over**

Creation Date: February 26, 2021

Service Pointer Number: **HRF-01-03-2021**

Revision Date:

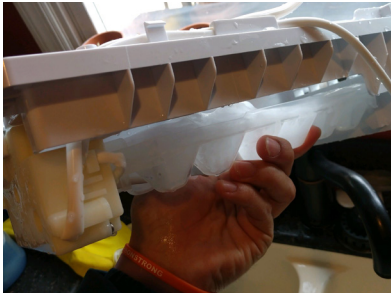
Models: HRF266N6CSE

Symptom: Ice maker overfill, ice maker frozen over

Serial Number Range: All Current Production

Issue:

Customer complaint of Icemaker not working, icemaker is frozen over with ice. May also include complaints of a large block of ice and iceicles forming around the icemaker



Repair: Follow the Steps Below

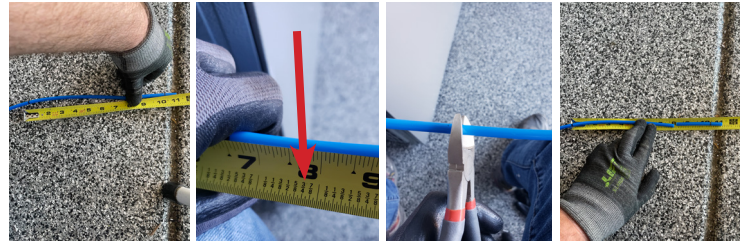
1. Begin by removing all ice build up from the ice maker unit. Then on the rear of the unit; mark the BLUE water line with a black marker at the point it enters the cover. Then remove the phillips screw and remove cover.



2. Remove retainer to allow for easier movement and pull out the BLUE water line.



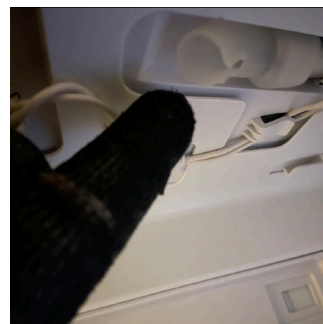
3. Measure 7 3/4 inches (~19.5cm) from the mark you originally made in STEP 1. At this point cut the excess tube.



4. Reinstall the the line and reassemble the unit. NOTE: The original line mark you made is back in the original position.



5. Ensure all ice build up has been removed. Inspect the ice maker fill tube and insure it is aligned correctly. If it is at an angle twist into the correct position. If not fully insert pull the tube into the correct position as shown in the picture.



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